



BELLA VISTA

A place to call home

2015


POLICE DEPARTMENT

YEAR-END REPORT

HONORABLE MAYOR PETER CHRISTIE

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The badge is an oval-shaped emblem. At the top, the word "CHIEF" is written in a black arc. In the center is a bald eagle with its wings spread, perched on a shield. The shield features a circular seal with a figure and the words "INTEGRITY", "FAITH", and "JUSTICE". Below the eagle, a banner reads "BELLA VISTA POLICE". At the very bottom, a black rectangular box contains the white letters "AR". The entire badge is surrounded by a decorative border with small 'X' marks at the top and bottom.

May 10, 2016

Mayor Peter Christie
Members of the Bella Vista City Council

RE: Yearly Activity of the Bella Vista Police
Department

Attached is the 2015 yearly Report for the Bella Vista
Police Department

Our successes for the year include accomplishing some
goals and continuing some worthwhile projects.

- New Positions – Two new positions were added to the Police Department in the fall of 2015.
 - Property Clerk – This position will take over functions such as uniforms, vehicle maintenance and scanning attachments into the reporting system. These are all duties previously handled by police officers. The addition of this position will give officers more time to handle their primary duties.
 - Professional Standards Officer – This position will handle evidence, evidence collection at crime scenes, complaints against employees, background investigations, review of use of force and pursuit cases along with a host of other duties. This officer will answer directly to the Police Chief. Having this officer will reduce workloads on other commissioned officers, giving more time for their primary duties.
- Shop with a Cop – In 2015, we sponsored 16 children, all from Cooper Elementary or Gravette Schools. This program is extremely popular with officers and their spouses. Several spouses take time off from their jobs to participate. A number of our civilian employees also help. This year, we brought the students to the office for lunch, served them pizza and gave a tour of the police and fire departments.
- Training – The police department provided more training to our personnel than in previous years. We use a combination of in-house, on-line and outside classes. Training helps increase the professionalism of the department and contributes to a positive image in the community.
- Safest City – In 2015 Bella Vista was recognized by two national organizations as one of the Safest Cities in the State and Nation.



Chief Ken Farmer

- Neighborhood Scout, a company that provides local demographics to realtors and people who are relocating listed Bella Vista as the 5th Safest City in the U.S.
- Safe Wise Security, another national company listed Bella Vista as the 3rd Safest City in Arkansas.
- Community Involvement
 - We still participate in the Benton County S.A.L.T. Council. In 2015, S.A.L.T. held three Seniors Safety Academies. In October, 2015, Bella Vista Lutheran Church hosted the academy in Bella Vista. This class was very successful, with around 100 people attending.
 - We participated in the National Night Out in early August. This year, our own Officer Steve Spann, DJ extraordinaire provided the entertainment. We served an estimated 300 people. This event is very popular with families and continues to grow. We receive a tremendous amount of help from volunteers to organize and staff it.
- The police department continues to support a number of worthwhile community events:
 - National Drug Takeback Events – During 2015, we collected and disposed of 1250 pounds of medications. This program keeps unused medication from entering the ground water and out of the hands of abusers.
 - Special Olympics Torch Run – Officers carry the torch through the city to support and raise money for Special Olympics.
 - Drug Abuse Awareness Month – In 2015, October was changed from Methamphetamine Awareness to Drug Abuse Awareness month. There was emphasis added for Marijuana abuse and prescription drug abuse. We participate in several events during the month geared toward abuse prevention.
 - I was invited to serve on the steering committee of Drug Free Benton County.
 - Child Abuse Awareness Month – April is Child Abuse Awareness Month. The police and fire departments cooperate with the Children's Advocacy Center to place pin wheels on our front lawn recognizing victims of child abuse.
- We have several things planned for 2016.
 - We plan to host another Night Out in August. This event is becoming very popular, especially with families with children. Every event is more successful than the previous year.
 - We plan to have an open house with the Fire Department.
 - We are working toward hosting the first ever Citizens Police Academy in Bella Vista.
 - We plan to implement a bike patrol on the new trail system.

2015 was another busy year. We saw approximately a 10% increase in activity compared to 2014. There were increases in all categories except sexual offenses. They declined slightly. In March, we experienced the Homicide of a six year old boy. This type of investigation is very stressful on those involved. Everyone pitched in and did what needed to be done. The result was a solid case and the arrest of two individuals on Capital Murder charges. The case is currently working through the court system.

Thank You for your continued support.

Respectfully,

Ken Farmer

Communications Division

“When we least expect it, life sets us a challenge to test our courage and willingness to change; at such a moment, there is no point in pretending that nothing has happened or in saying that we are not yet ready. The challenge will not wait. Life does not look back.” - Paul Coehlo

Each year presents itself with a host of new and not so new changes, opportunities and challenges, and twenty fifteen was no different. Turnover, numerous weather events, and increased workloads all kept the communications division on their toes. Not that most of these things haven't been experienced at one time or another by many of the seasoned staff, but the experiences rarely make each successive time much easier to deal with. There is always something different just a little bit different from the times before.

“You can't work on 15 problems at the same time.” – Fred L. Turner. Evidently Mr. Turner never met a dispatcher.

Training, shift coverage, and difficulty finding qualified personnel to fill open positions were the prevalent stories in 2015. Three dispatchers departed in pursuit of other employment opportunities and one dispatcher was promoted to a patrol position within the Bella Vista P.D. The remaining personnel were responsible for covering vacant or short personnel shifts and simultaneous training of new hired personnel.

Even though there was a personnel shortage throughout the year, some basic training and continuing education training was still achieved.

- All communications division personnel attended a sexual harassment training course in January 2015
- Benton County 911 Administration purchased and installed an all new Nextgen 911 call handling and mapping system for all communications centers in Benton County. This system is the first step in all Benton County communications centers being capable of handling new upcoming 911 services such as text to 911, and photos and video to 911. Director Ron Towle and Dispatcher Jamie Abbott attended a very interactive course on the complete programming, setup, operation, and maintenance of the new system.
- Once the programming was complete, all dispatchers attended a highly interactive training course on the operation of the new 911 call handling and mapping system.
- Dispatcher Dillon Pruitt and Dispatcher Andrew Shassere attended the Association of Public Safety Communications Conference in Eureka Springs, AR. on April 20-22, 2015



Director Ron Towle

- Dispatcher Jamie Abbott and Dispatcher Michelle Ouillette attended the Arkansas Crime Information Center Conference in Little Rock, AR. on May 12-14, 2015.
- Director Ron Towle attended the annual Arkansas Crime Information Center Terminal Agency Coordinators Training on June 17, 2015.
- Dispatcher Evelyn VanNess attended the Arkansas Crime Information Center basic certification course in Bentonville, AR. on June 4, 2015 and attended the Arkansas Crime Information Center advanced certification course in Little Rock, AR. on July 14-17, 2015.
- Director Ron Towle and Dispatcher Jamie Abbott attended training on the newly implemented Panic Button, Facilities, and Campus operations functions the of Smart 911 system on October 14, 2015 in Springdale, AR.
- Dispatchers also attended numerous other classroom and online training courses throughout the year. These classes included training on subjects such as:
 - 3 Autism Training Courses
 - Gas Transmission Pipeline Training
 - 5 Smart 911 Training Courses
 - 3 National Incident Management System (NIMS) Courses
 - Telematics Systems Training for UConnect (Chrysler Auto), Sync (Ford Auto) & OnStar (GM Auto)
 - Interpreting Arkansas Driver's License history and class key codes.
 - HIPAA Training
 - Arkansas Crime Information Center Advanced Certificate Recertifications
 - Teletype (TTY) Training for the hearing impaired
 - Dementia Training
 - Training for calming callers
 - Training on the importance of nutrition and exercise and job performance
 - Dealing with the aftermath of suicide
 - Dealing with prank callers (Hoaxing the dispatcher)
 - Dispatching for the lost person / search and rescue

Communications personnel also found time to give back to the public by participating in the Shop with a Cop program. This program provides funding for underprivileged children so they and their families can have a joyful holiday season. The joy in giving back is always seen and felt after shopping with the kids. This opportunity will assuredly be something anticipated every year.

Communications personnel, as in years past, participated in the security detail for the Bella Vista Arts and Crafts Festival, which ran from October 15th through the 17th.

Director of Communications Ron Towle participated in the Autism Involves Me fun walk and silent auction fundraiser in April 2015. The fundraiser was organized by the NWA Autism Support Group and was held at Shewmaker Center on the Northwest Arkansas Community College Campus in Bentonville, Arkansas. The event drew in approximately 5,000 people. The purpose is to raise funds for those on the autism spectrum in Northwest Arkansas. The funds assist with things such as various therapies, learning tools, and grants for education and medical

assistance. Along with raising funds it also helps to raise awareness of the Autism spectrum. Ron assisted with set up and breakdown of the event, and other various functions of the event.

Dispatcher Dillon Pruitt volunteered and partnered with athletes for the Special Olympics Oklahoma Games. Special Olympics provides year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage, experience joy and participate in a sharing of gifts, skills and friendship with their families, other Special Olympics athletes and the community.

In June 2015, Director Towle assisted the NWA Autism Involves Me Support Group with a 5K run fundraiser held at Orchards Park in Bentonville, Arkansas. He assisted with set up and tear down of the event along with assisting with traffic control and route coordination.

Director Towle also volunteers at Horses for Healing assisting in grounds and facilities maintenance, building structures for the cross country course, volunteering for fundraisers and assisting with horse shows and riding competitions. Horses for Healing is a nonprofit therapeutic riding center for individuals with special needs in Northwest Arkansas. In addition to private clients, Horses for Healing is one of the few centers in the country to provide services to area school children, thanks to a partnership with the Walmart Foundation. Horses for Healing also offers a Sports Riding Program providing advanced equestrian training and activities for independent riders that includes group lessons, camps and competitions.

As each day unfolds, most everyone at some point will see Police Cars, Fire Trucks, Ambulances, Police Officers, Firefighters, EMT's and Paramedics responding to emergencies of multiple types. Each of these is very recognizable and everyone knows what their purpose is. How often would one say they could recognize a dispatcher? If they did recognize one, do they really know what a dispatcher does and what their roll is in each call for service whether emergency or non-emergency?

This article was posted on a social media site by a company called Kovacorp; a company that offers call center software for customer service and public safety. This article is titled "17 things you need to know about dispatchers." After reading this article, the next time you see an emergency responder or place a call for help for any number of reasons, think of the dispatcher. Hopefully you'll also have a better understanding for who that special person is, what they do daily, and the critical role they play in keeping our community safe.



www.kovacorp.com

17 THINGS YOU NEED TO KNOW ABOUT DISPATCHERS



1 They have one of the **most stressful jobs in America**.
police, fire, and ambulance dispatchers score a **98.5 out of 100** for stress tolerance on the **O*NET stress factor scoring system**.

In addition, the average dispatcher has a **time pressure score of 68.3** and a **consequence of error score of 86**.
*According to an article in Business Insider

2 Their jobs can be **highly stressful**

Because dispatchers are the lifeline between people in dangerous situations and the help they need, they often have to talk people through some grueling and fear-stricken moments. Despite the panic ringing through the lines, dispatchers know they have to remain calm even in the most dire situations.



3 They must be able to **respond to every type of call**.

From broken bones to burning buildings to hostage situations, every emergency dispatcher must know how to respond to each of them quickly and accurately.



4 They listen to life's **worst moments - all day**.

Perhaps even dozens of times per day, dispatchers respond to calls of people minutes away from death or from family member fearing the worst for an unresponsive loved one.



5 More than likely, they **work when you're asleep**.

If you know anyone who is a dispatcher, chances are that they're getting home from their shift as you're brewing your morning coffee.



6 They have to think **at light speed**.

Often times, the caller with the emergency is frantic, disoriented, or unable to communicate clearly for a number of reasons, so the dispatcher must quickly construct a plan of action based on fragmented information he or she is being given on the other end.



7 They don't get paid much.

Dispatchers receive only around **\$36,000 annually**. Many dispatchers work 12-hour shifts seven days per week - that's 84 hours, and they may be during night shifts. Since dispatcher jobs typically require no college degree and are not considered specializations, the relatively low salary may not be surprising to most.

8 You need to tell them **exactly where you are**.

Although they can technically trace the call, giving your exact location information will **speed up** the process drastically, possibly making a lifesaving difference for you or whoever is in need of immediate aid.



9 You need to **listen to their instructions**.

Although they can't be there physically when disaster strikes, they are trained in discerning what to do when that happens. As the caller, you will most likely be their "eyes and ears" on the other end of the line, and doing exactly as they tell you to do in an emergency could save a life.

10 They are experts at **keeping calm and keeping you calm**.

How are dispatchers able to take control of an emergency situation over the phone? The key is in remaining calm at all times. Some calls can be rather jarring even for the dispatcher depending on the situation at hand. For these reasons, dispatchers are trained to remain exceptionally calm under all this pressure.





11

They cover for each other no matter what.

On very rare occasions, there are times when not every dispatcher can make it to his or her station due to sickness, car trouble, or perhaps even an emergency of their own. When this happens, however, someone always pitches in to fill their space for as long as needed.

12

They are a family.

While working under intense pressure in such close proximity to one another may become aggravating at times, to say the least, at the end of the day, dispatchers as a whole are strongly united by the common bond of their life-saving profession and care for those in need. Teamwork is absolutely critical in a dispatcher's work environment.



13

They care about you.

Who would work 12-plus hour shifts, every day of the week, birthdays and holidays, if they didn't care about what they were really doing? Dispatchers are there because they care about you.

14

They stay on the line for as long as you need them to.

Dispatchers know that they are in most cases the only qualified voice around to give proper instructions in emergency situations, and they won't even think about hanging up until they know that you're in good hands.



15

Only call 911 for actual emergencies.

Did McDonald's get your order wrong? Don't call 911. Did a four wheeler speed across your front lawn at night, leaving two-inch-deep tire tracks all over the yard? Still not a 911 emergency. However, if you or someone around you is hurt enough to go to the ER, you sense some suspicious and dangerous activity around you, there is a break-in, or something is on fire that shouldn't be, then call 911.

16

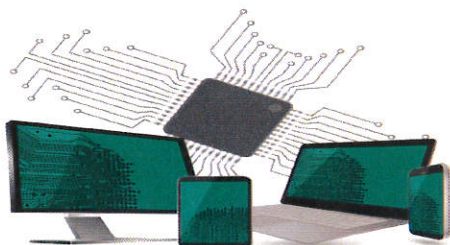
Emergency dispatchers can suffer from PTSD.

Quite often, they listen to horrors unfold on the other end multiple times a day, whereas many people have never experienced anything close to the real life situations dispatchers handle on a daily basis, and the dispatcher on the line never knows the outcome of the situation.



17

Dispatchers need to learn new technology quickly.



Last but not least, in the ever-changing world of call center technology, dispatchers must always be on top of their game each time a new system is implemented. Dispatchers must learn - and learn quickly - how to integrate these new programs into their daily work routines and help others along in the process.

Despite their long hours, endless pressures, and nerves of steel when it comes to handling emergencies, dispatchers are still compassionate and have some of the biggest hearts. The next time you see a dispatcher, be kind to them and thank them for everything.



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Patrol Division

2015 was another busy year for the officers of the Bella Vista Police Department. Officers worked shorthanded again in 2015, but help is on the way. In September 2015 two new Officers were hired to fill openings. Dillon Pruitt was promoted from dispatch to Officer and Janice Wilson was hired as an Officer. Both Officer Pruitt and Officer Wilson attended the Arkansas Law Enforcement Training Academy which started on September 20, 2015. Officer Pruitt and Officer Wilson graduated from the Arkansas Law Enforcement Training Academy on December 18, 2015. Officer Pruitt and Officer Wilson were the first Officers from the Bella Vista Police Department to attend the new 13 week long police academy; prior to this the academy was 12 weeks long. Both Officer Pruitt and Officer Wilson have started a 12 week long field training program (FTO) and are scheduled to complete it in March 2016. When Officer Pruitt and Officer Wilson complete the FTO program in March and are assigned their final shifts. That was the first time in my 7 years as Patrol Lieutenant that we will be at full staff. This is a very exciting thing for the Patrol Division and the other officers, because help has been long overdue.



Lieutenant Ryan Harmon

In 2015 the Bella Vista Police Department continued to work hard on our department's in-house training and other vital training. The Officers of the Bella Vista Police Department were able to train a total of 3,242 hours in 2015. This is up from 2,869 hours in 2014. The training hour numbers were up from 2014 a little bit because Patrol was not as shorthanded in 2015 like we were in 2014. In 2015 the average total hours of training per Officer was 115 hours, up from 95.63 hours in 2014. This training included Pressure Point Control Tactics (PPCT), Less Lethal Munitions usage, Taser usage, Use of Force, Racial Profiling, Drug Investigations, Radar, Street Survival, Sexual Harassment, Crime Scene First Responder, Less Lethal Instructor, Firearms, Active Shooter, Field Sobriety Testing, Drug Interdiction and many others.

In 2016 I hope to send two more Officers to accident reconstruction school to bring our number of certified accident reconstruction Officers to 3. This class is considered by most Law

Enforcement Officers to be one of the hardest schools to attend. Having these certified Officers is a huge asset to the Bella Vista Police Department due to the number of motor vehicle accidents that are worked every year in the city of Bella Vista. In 2015 Officers from the Bella Vista Police Department worked 420 motor vehicle accidents. 2015 was a record year for fatality accidents in the city of Bella Vista. In 2015 we had 4 fatality accidents which caused 6 deaths. In late December 2015 the Bella Vista Police Department starting using a new software program for accident reporting. This software is called E-crash and is linked to the Arkansas State Police traffic office in Little Rock. In the past when an officer completed a state accident report we would have to send them to the Arkansas State Police traffic office via mail, now all reports can be sent through the internet via a link.

In March 2015 The Bella Vista Police Department worked its 3rd homicide in the past 4 years. Mauricio Torres and Cathy Torres were arrested for the murder of their 6 year old son Isaiah Torres. Officers from the Bella Vista Police Department Patrol Division and Criminal Investigation Division worked hundreds of hours to build a very strong case against both Mauricio Torres and Cathy Torres. We are hoping for a full conviction sometime late 2016 or 2017. In July 2015 Officers responded to a call for help from a man who stated that he and his family had been kidnapped and tortured in their home. Franklin Clines and Austin Burns were arrested for Battery 1st degree, Aggravated Assault, Terroristic Threatening, Kidnapping, residential Burglary and other charges. The Police Department feels that we have a very strong case on this incident also and are hoping for full convictions.

2015 was a record year in several categories for the Bella Vista Police Department. Officers responded to 65 B&E calls in 2015, up from 43 B&E calls in 2014. Officers responded to 33 Burglary calls in 2015, up from 27 in 2014. Officers responded to 247 Domestic calls in 2015, up from 224 in 2014. Out of those 247 Domestic calls Officers made 55 arrests. Officers responded to 227 Theft calls in 2015, up from 186 in 2014. Officers responded to 18 Sex Offenses in 2015, down from 22 in 2014. Officer's responded to 376 civil calls in 2015, up from 347 in 2014. Officers responded to 156 Harassment/Threat calls in 2015, down from 158 in 2014. Officers made 337 criminal arrests, 228 warrant arrests, 55 domestic arrests, 83 DWI arrests for a total of 743 arrests in 2015. Officers wrote a total of 1,648 citations in 2015, up from 988 in 2014. Officers gave out 2,476 warnings in 2015, up from 2,472 in 2014. In 2015 Officers from the Bella Vista Police Department responded to 19,551 calls for service in 2015 up from 17,790 in 2014.

In 2015 the Patrol Officers of the Bella Vista Police Department received some new equipment. In 2015 the entire patrol division has been outfitted with patrol rifles in their vehicles. In 2015 all officers who asked for them received Cool Cop cooling systems in their vehicles. This system helps the officers cool down in the summer time when it gets very hot and is hard to cool down while wearing a bullet proof vest. We were able to purchase 4 new Taser X2 electronic control devices in 2015. This helped replace some of our old Taser X26 devices that are now outdated. In 2106, I hope to be able to outfit the rest of the officers with the new

Taser X2 devices. In 2015 the Bella Vista Police Department purchased 3 new four wheel drive pursuit capable vehicles for patrol. Two of the vehicles are assigned to patrol officers and one will be outfitted to be a new K-9 vehicle.

2015 was another record breaking year for the Bella Vista Police Department. Officers worked harder than ever training and responding to calls. The officers are looking forward to being fully staffed in 2016, something that has not happened in several years. We are looking forward to hosting our first ever Citizens Police Academy in spring 2016. We are also working on putting together a bike patrol division, due to the new trail system that is going in Bella Vista starting in 2016. In 2016 the Bella Vista Police Department Patrol Division will continue to foster good relationships with the public while working hard to keep the city safe.



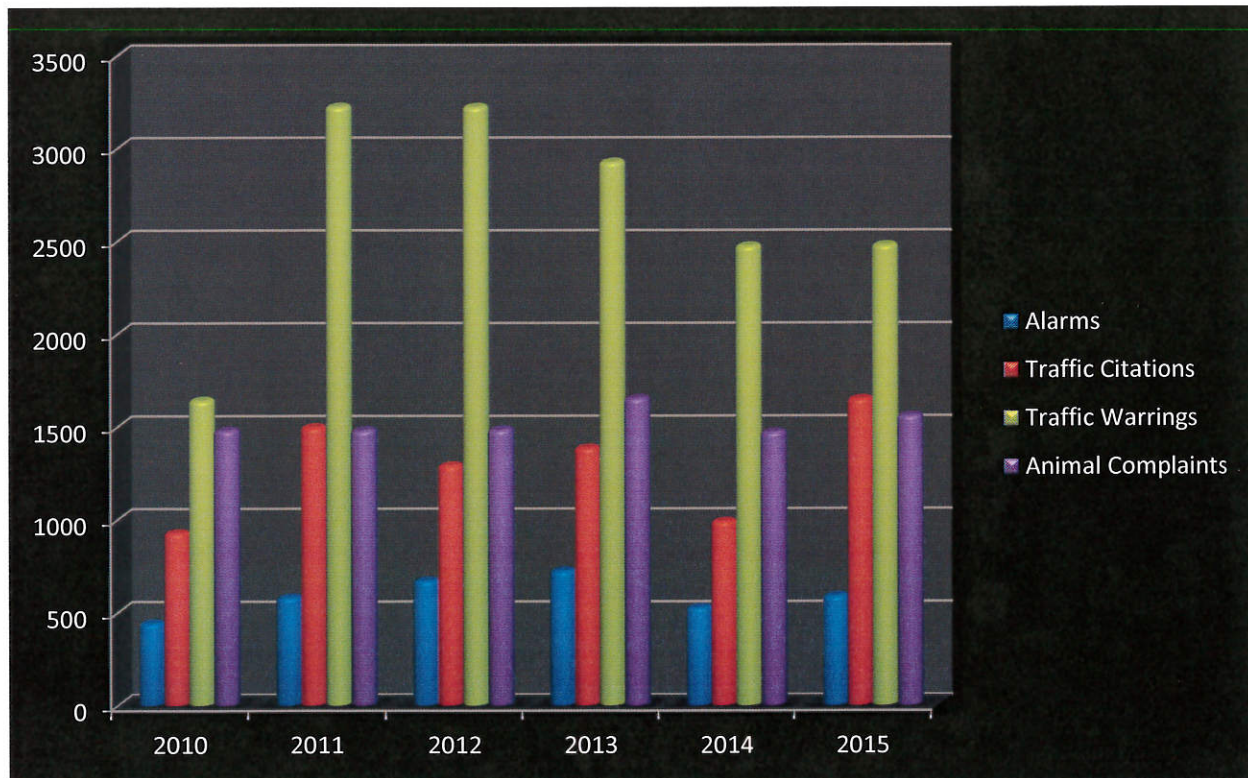
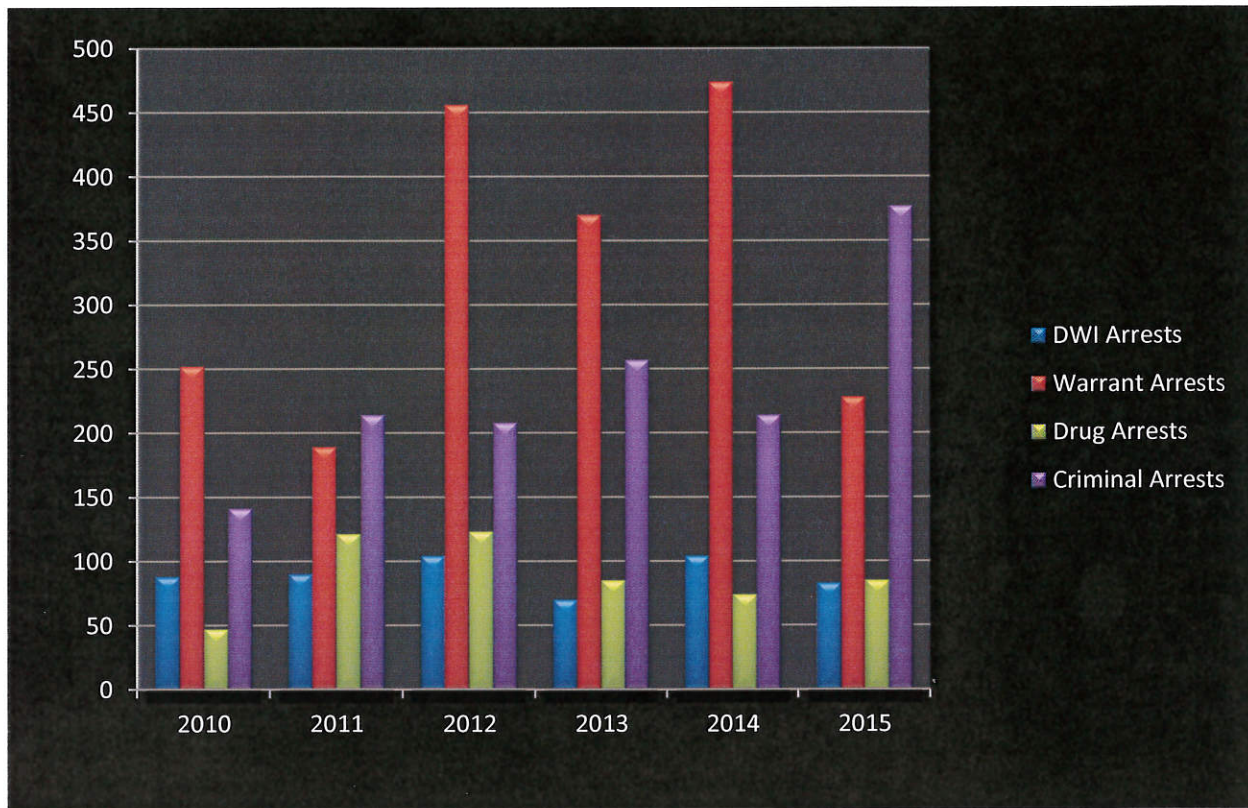
Master Sergeant Kelly Wallace

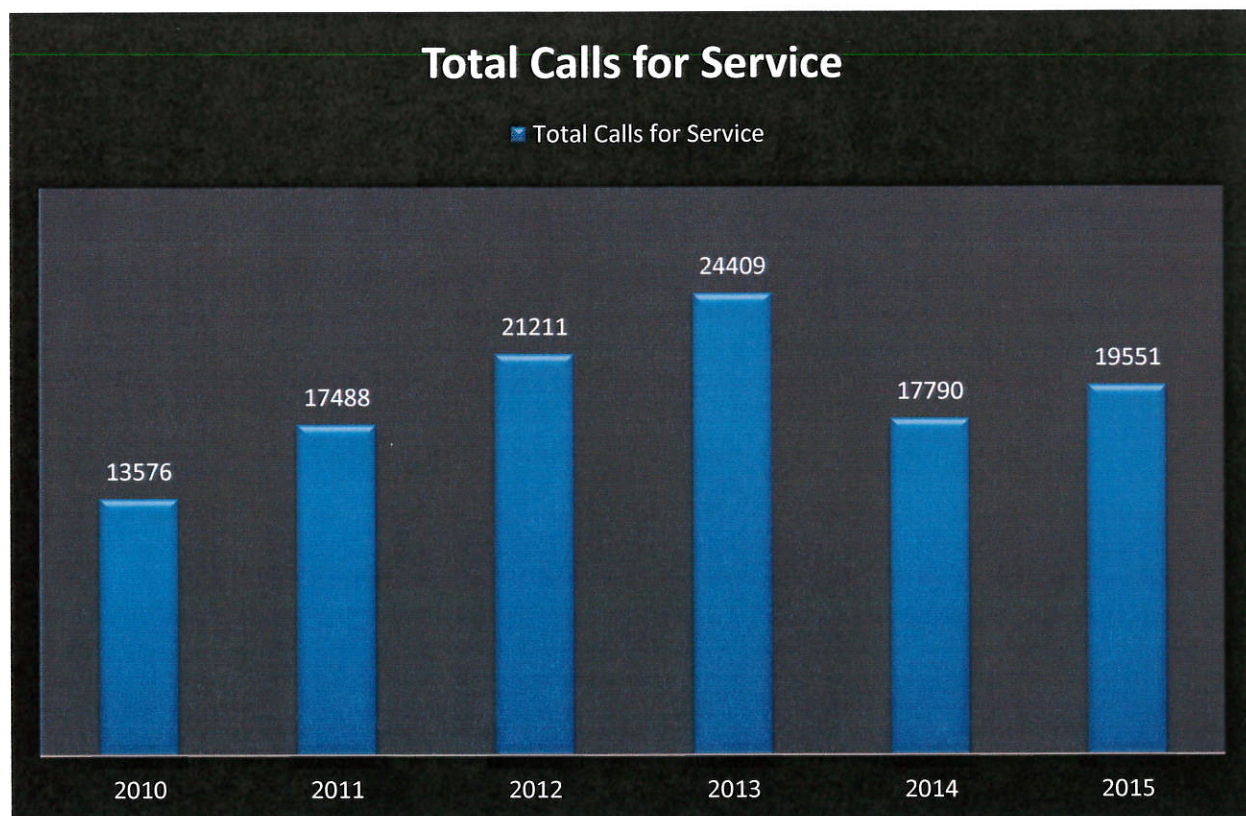
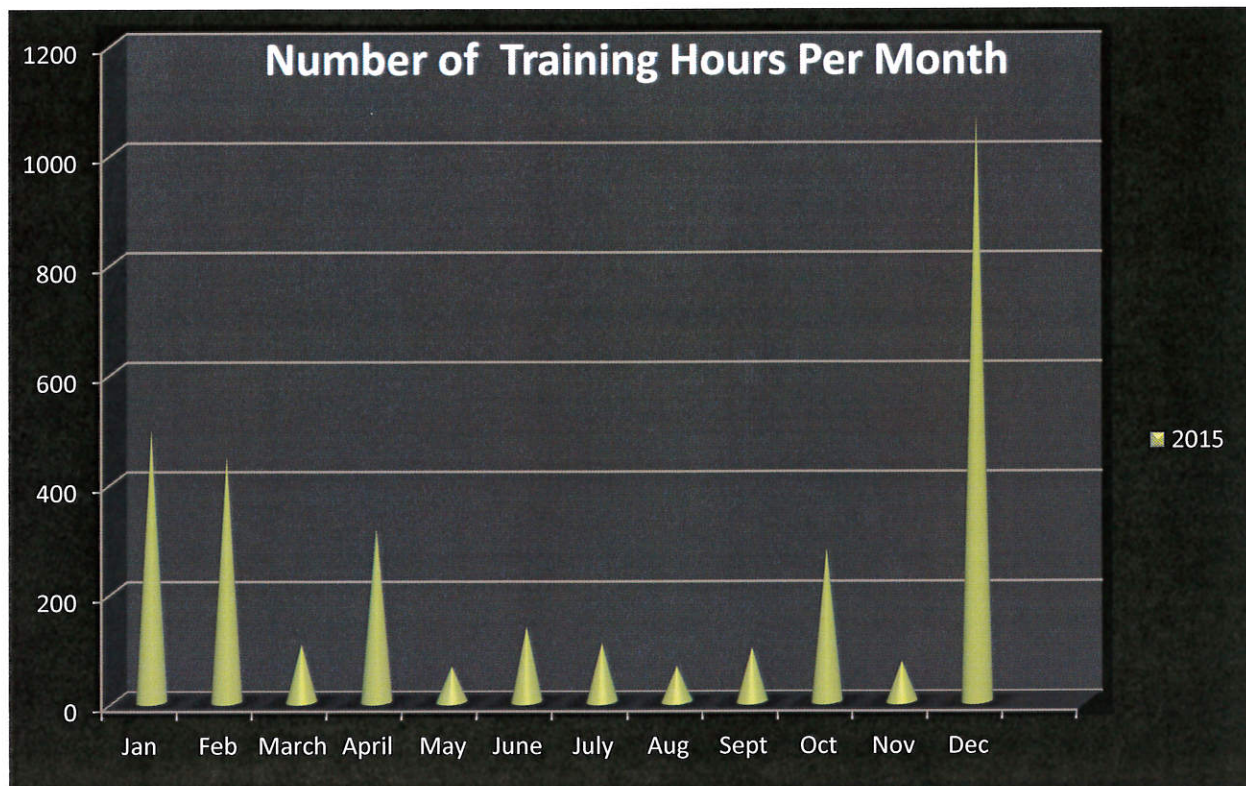


Sergeant Eric Palmer



Sergeant Scott Vanatta





Total Hours Trained Per Officer in 2015	
Personnel	Hours
Ken Farmer	12
Barb Shrum	20
Tim Cook	20
VJ Wilson	130
Rodney Deason	58
Ed Williams	60
Terry Dickey	72
Mike Kugler	72
Clayton Roberts	92
Ken Sabby	78
Justin Green	114
John Jordan	172
Ryan Harmon	38
Scott Vanatta	142
Paul Wallace	54
Eric Palmer	58
Travis Trammell	102
Robert Warren	74
Bryan Bunch	68
Janice Wilson	600
Dillon Pruitt	576
Blake Hughes	70
Jeff Blake	142
Lucas Henson	110
Reid Hudgens	116
Steve Spann	54
Ross Conn	64
Amber Bowman	74
Total Hours Trained in 2015	3242

BVPD 2015 SCHOOLS

DATE	PERSONNEL		HOURS
Jan/Feb	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Bowman, Henson, Conn, Warren, Kugler, J Blake, VJ Wilson	Taser	78
Jan/Feb	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Bowman, Henson, Conn, Warren, J Blake, VJ Wilson	PPCT	480
Jan/Feb	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Henson, Conn, Warren, J Blake, VJ Wilson	Use of force	76
Jan/Feb	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Bowman, Henson, Conn, Warren, J Blake, VJ Wilson	Less Lethal	76
Jan/Feb	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Bowman, Henson, Conn, Warren, J Blake, VJ Wilson, Farmer, Kugler, Harmon	Project Lifesaver	76
Jan/Feb	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Bowman, Henson, Conn, Warren, J Blake, VJ Wilson, Farmer, Kugler, Harmon, Cook, Shrum, Williams	Sexual Harrasment	52
Jan/Feb	Green, Sabby, Whitehead, Lopez, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Henson, E. Williams, Bowman, Kugler, Harmon, Cook, Shrum, Farmer, Hudgens, Bowman, Wilson, Hughes	Racial Profiling	52
January	Dickey, Trammell, Sabby, Henson, Hudgens, J. Blake	Patrol Rifle into & Quals	48
January	Jordan	Crime Scene First Responder	2
January	Hughes	ACIC Level 2 Recert	2
March	VJ. Wilson, Warren	Street Survival	32
March	J. Blake	ALETA Refresher	40
March	Jordan	Less Lethal Instructor	32

April	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Henson, Conn, Warren, J Blake, VJ Wilson, Farmer, Kugler, Harmon, Cook, Shrum, Williams	Spring Quals	100
April	Roberts, Vanatta, Green, Jordan	Instructor Development	160
April	J. Blake, VJ Wilson	ALERT-Resp to Active Shooter	32
April	J. Blake	Radar	16
April	J. Blake	BAC Operator	8
May	VJ Wilson, Hudgens	ARIDE	32
May	Conn	BAC Operator	8
May	Harmon, Cook, Shrum	Hiring the Best	24
June	Kugler, Williams, Dickey	2015 Attorney General Conf	24
June	Vanatta, Jordan	Firearms Instructor	80
June	Trammell, Bunch, Sabby, Henson	Prescriptin Drug Diversion	32
July	Hudgens, Bunch, Dickey	Radar Refresher	18
July	Trammell	Basic Spanish for LE	24
July	Williams, Kuger	ROCIC Narcotic Conf	64
August	Harmon, Dickey	ADH 2015 LE Conference	24
August	Henson	FTO	40
September	Sabby, Trammell, Dickey	Peace Officer Shooting	24
September	Bowman	AR Animal Control Academy	40
September	Dickey	Crime Scene First Responder	2
September	Dickey	Crime Scene Investigation	12
September	J. Wilson	IS700	4
September	J. Wilson	IS100	8
October	J. Wlison	AR Court Secuiity Officer	4
October	J. Wilson, Pruitt	Bac Operator	16
October	J. Wilson	AR Boating & Accident Rep	4
October	J. Wilson, Pruitt	Radar	32
October	J. Wilson, Pruitt	SFST	56
October	Green, Sabby, Bunch, Trammell, Spann, Hudgens, Jordan, Palmer, Dickey, Vanatta, Roberts, Wallace, Deason, Hughes, Henson, Conn, Warren, J Blake, VJ Wilson, Farmer, Kugler, Harmon, Cook, Shrum, Williams	Fall Firearm Qual	100

October	Harmon, Hughes, Deason, Wallace, Vanatta, Dickey, Palmer, Jordan, Spann, Trammell, Bunch, Sabby, Green, Henson, Hudgnes, J. Blake, Warren, VJ Wilson	Patrol Night Shoot	36
October	VJ Wilson, Conn, Green, Jordan, Vanatta, Deason, Hughes	Patrol Rifle	28
October	Dickey	School Safety Refresher	6
November	J. Wilson	Civil Process	4
November	J. Wilson, Pruitt	Terminal Operations	8
November	Kugler	Crime Scene Investigation	12
November	Hudgens, VJ Wilson	Desert Snow	48
December	Green, Hughes, Hudgens	Social Media Issues for LE	24
December	Bowman	Smart 911 Console Training	2
December	J. Wilson, Pruitt	ALETA Basic	1040
Total Personnel	28	Total	3242

Criminal Investigation Division

Getting to know your detectives....



The Criminal Investigations Division (CID) saw some changes in 2015. Clayton Roberts was promoted to Detective last fall when Mike Kugler left CID.

Detective Clayton Roberts, (left) with Bella Vista for 10 years, came over from the Field Division where he worked his way through the ranks and was last a Sergeant on the day shift for the past 4 years. Clayton and his wife Heather, who works at Bic, have two kids, Carter 8, and Hannah who is 6. It was a smooth transition and Clayton has been the perfect fit. He jumped right into investigations and had his first felony warrant approved within a month.

Detective Ed Williams (right) and his wife Ashley, a Bentonville School District Principal, now have a high schooler in the house. Alee is 14 and their son Nick is 10. Ed was the Detective on call the night the Isiah Torres case came into the BVPD. Ed worked hand-in-hand with jurisdictions in Missouri to bring evidence back to Arkansas. He handled the case very professionally and was awarded 2015 Officer of the Year for his diligent and innovative approach to the investigation.

Lieutenant Barb Shrum has a rookie in the house; her son Colin graduated from Sam Houston State University with a BS in Criminal Justice, was hired by the Bentonville Police Dept. and went to the AR Police Academy last year. Her daughter Conor, a junior at the University of Nebraska/Lincoln is going to Ireland this summer to continue her studies in Anthropology. The newest member of Barb's household is her 98 year old mom who moved out of her home in BV and in with Barb and the kids.

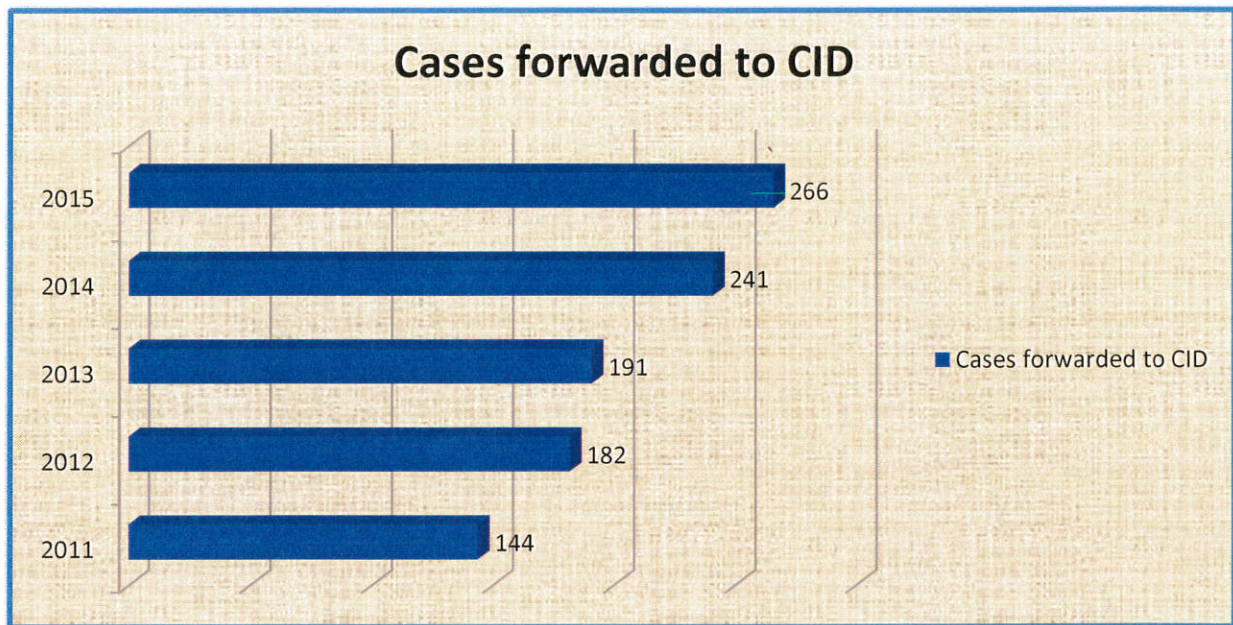
Police work, just by its very nature involves dealing with people and situations at the worst of times. Some of those situations deal with death, sexual abuse/assault and children. On March

29th, 2015 just before midnight, the Bella Vista Police Department was faced with a case that was all of those in one. An ambulance was called for six year old Isiah Torres and a nightmare investigation was opened that would continue until his parents, Mauricio and Cathy Torres were arrested for Rape and Capitol Murder on April 6th, 2015.

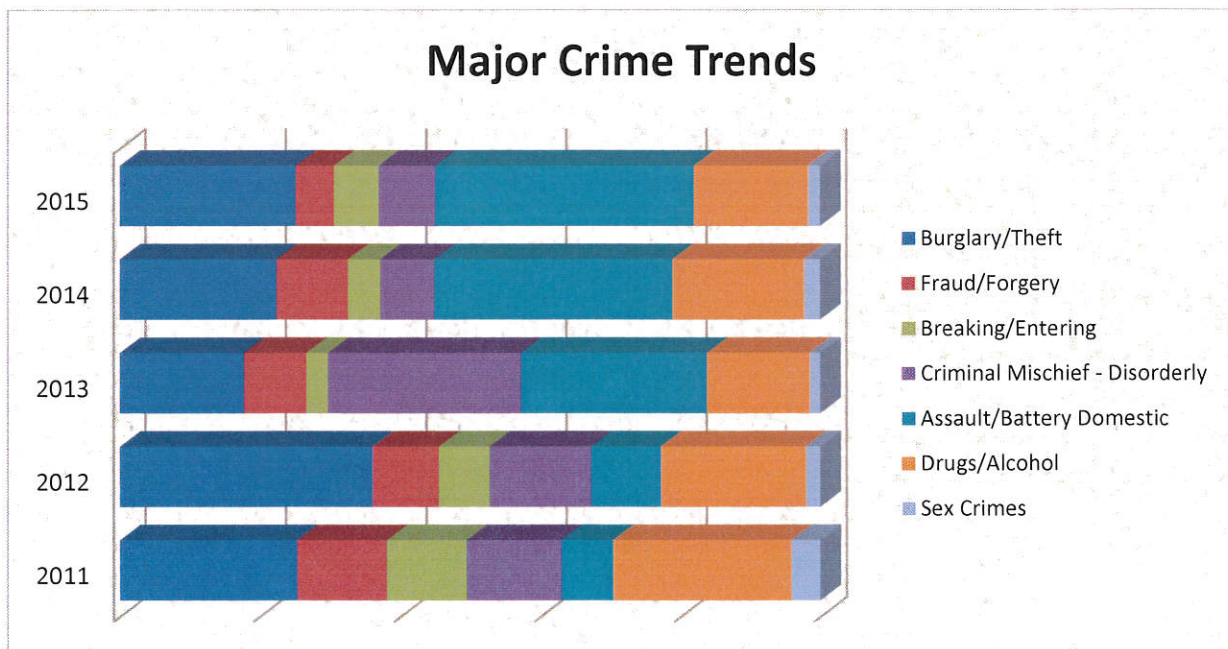


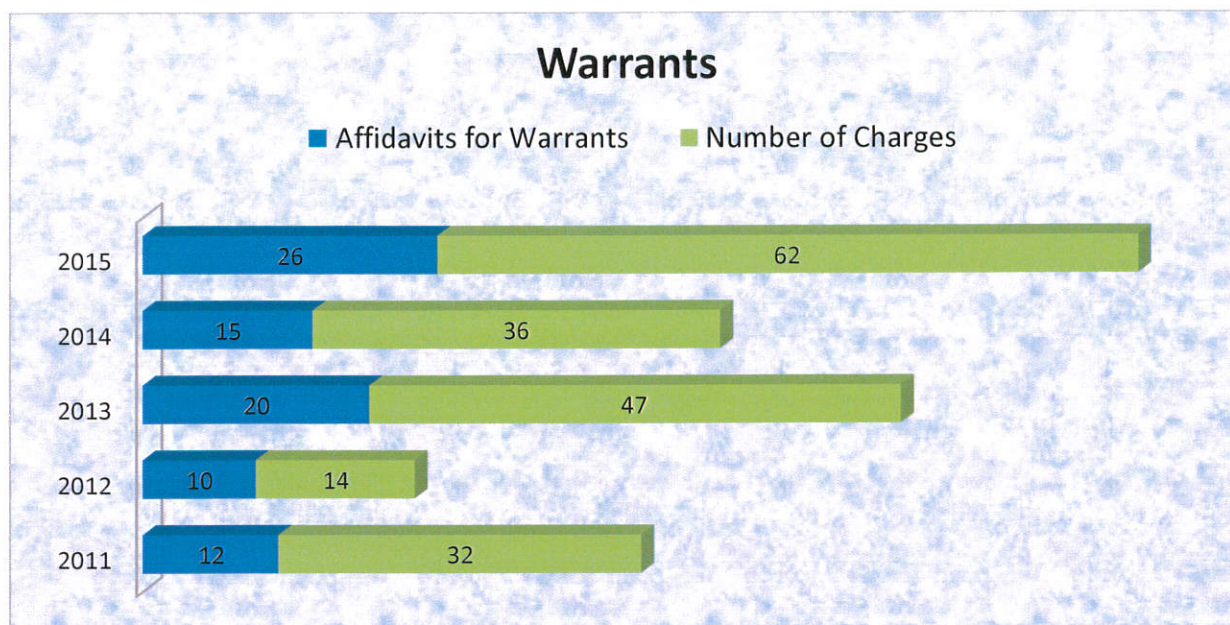
"The dead cannot cry out for justice, it is the duty of the living to do so for them."

Lois McMaster Bujold

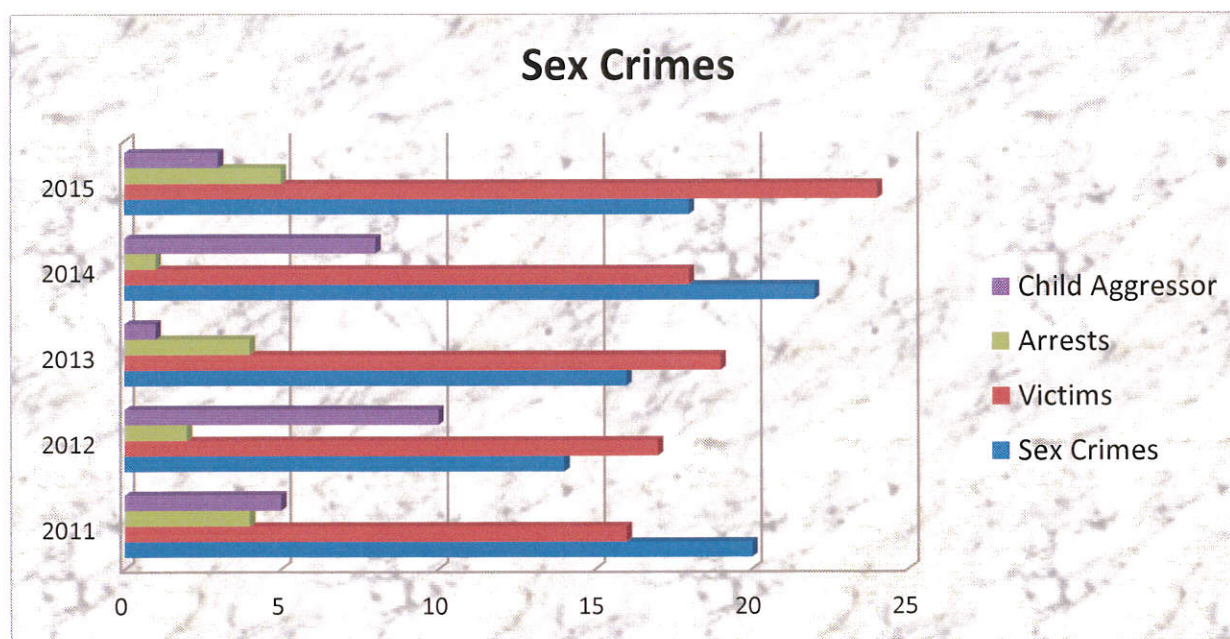


Changing crime trends result in more cases being forwarded to CID for further investigation. These cases produce more interviews, search warrants, and felony charges than those handled by the field during their routine patrol duties.





A single warrant for arrest often encompasses a variety of charges and can have both felony and misdemeanor levels. That's why you'll see a greater number of charges than warrants.



Sex crimes, especially those involving children commonly have more than one victim. The aggressor will prey on a number of children, moving from one to the next. Sometimes this will be within one family, other times they move to outside victims.

BVPD YEARLY ACTIVITY						
	2010	2011	2012	2013	2014	2015
Traffic Related						
Accident	429	421	452	483	411	420
Traffic Complaint	954	1065	1099	1294	1194	1226
Traffic Citation	926	1495	1289	1384	988	1648
Traffic Warning	1640	3223	3222	2925	2472	2476
Total	3949	6204	6062	6086	5065	5770
Criminal						
B & E	41	52	51	32	43	65
Burglary	35	22	49	33	27	33
Theft	171	172	220	155	186	227
Robbery	0	0	1	1	0	1
Sex Offense	26	23	13	15	22	18
Domestics	194	196	214	226	224	247
Drugs	47	121	123	85	74	85
Assault	66	65	67	55	56	80
Arson	0	0	0	2	1	4
Trespassing	21	27	27	21	17	29
Fraud/Forgery	69	78	61	94	96	56
Homicide	0	0	1	1	0	1
Total	670	756	827	720	746	846
Other						
Death	33	23	19	25	24	26
Civil	237	242	244	293	347	376
Harassment/Threats	138	181	203	188	158	156
Juvenile	87	100	69	47	62	98
Kidnapping	1	2	3	3	2	4
Suicide/Attempts	33	32	26	29	24	23
Vandalism (incl Trash)	113	100	104	103	74	124
Environmental (Trash)	33	30	29	44	34	44
Total	675	710	697	732	725	851
Arrests						
Criminal	141	214	208	257	214	377
Warrants	252	189	456	370	474	228*
Domestic Abuse	27	30	48	50	43	55
DWI	88	90	104	70	104	83
Total	508	523	816	747	835	743
Miscellaneous						
911 Hangup Calls	112	135	137	124	94	141
Alarms	441	578	668	721	525	587
Animal Complaints	1478	1479	1483	1652	1470	1558
Assist	950	1765	2595	5639	3515	2701
Found/Recovered Property	43	51	67	74	50	86
Lost/Stolen	52	35	44	48	39	63
City Ordinances	159	147	341	251	212	179
Total	3235	4190	5329	8509	5905	5315
Total Calls For Service	13567	17488	21211	24409	17790	19551
Patrol Miles Driven	356612	437285	484956	499148	444232	447952

Accidents by Intersections							
	2009	2010	2011	2012	2013	2014	2015
Pinion Valley	3	3	5	1	6	6	2
340/71	6	15	9	6	4	11	7
Mercy**	30	33	27	35	38	35	30
Oldham/Sonic	34	31	32	39	14	21	28
Riordan	15	14	13	8	12	18	26
Kingsland	7	7	5	2	5	1	8
Trafalgar	9	14	12	10	13	12	16
Wellington	3	4	1	3	2	6	3
Hampstead	7	5	8	6	6	8	4
State Line	7	4	6	8	1	4	7
71 Other	10	12	14	9	11	18	27
BC 40 *						6	5
Total	131	142	132	127	112	146	163
Hwy 340	43	35	54	53	40	47	50
Hwy 279		28	23	23	34	18	22
Grand Total	174	205	209	203	186	211	235
Fatalities	1	4	1	2	1	3	6
All Accidents	447	429	421	452	483	411	420
*1st year in city limits & only one side of intersection is in the city limits							
**Previously named Dartmoor							



Chief Ken Farmer



Captain Tim Cook



Lieutenant Barb Shrum



Detective Mike Kugler



Detective Ed Williams



Detective Clayton Roberts



Lieutenant Ryan Harmon



Sergeant Kelly Wallace



Sergeant Eric Palmer



Sergeant Scott Vanatta



Corporal Rodney Deason



Corporal JD Jordan



Corporal Jeff Blake



Officer Bryan Bunch



Officer Ross Conn



Officer Terry Dickey



Officer Justin Green



Officer Luke Henson



Officer Reid Hudgens



Officer Blake Hughes



Officer Dillon Pruitt



Officer Ken Sabby



Officer Steve Spann



Officer Travis Trammell



Officer Bobby Warren



Officer Janice Wilson



Officer VJ Wilson



Animal Control Amber Bowman



Communications Director Ron Towle



Dispatcher Jamie Abbott



Dispatcher Christina Coenen-Lane



Dispatcher Shaylan D'Andrea



Dispatcher Blake Hendricks



Dispatcher Krystle Holt



Dispatcher Alisha Larson



Dispatcher Michelle Ouillette



Dispatcher Lisa Smith



Dispatcher Kelsey Unruh



Dispatcher Evelyn Van Ness



Secretary Shelly Frederick

